

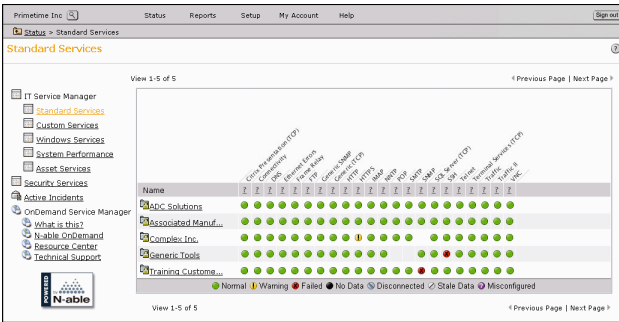


Comprehensive Data Services, Inc.
P.O. Box 339
Sylvania, Ohio 43560
419.534.2374
sales@cdstoledo.com
www.cdstoledo.com

IT Vigilance Managed Support Program

Our Eyes on your Network

CDS' IT Vigilance reduces downtime and increases reliability by revealing information technology (IT) problems with your network *before* they become failures -- and by dramatically shortening the time from failure to resolution. *IT Vigilance* monitors your critical IT hardware and software -- and at the first sign of trouble, we immediately inform you of the issue (*Vigilance*), or automatically begin the remediation process (*Vigilance+*) – you'll never know there was a failure!



The IT Vigilance Program includes:

- Availability monitoring of key hardware/software
- Health monitoring of key hardware/software
- Technical Services Block (optional)
- Immediate remediation undertaken at agreed upon levels (*Vigilance+*)
- Remote control / remote support

Benefits

- Reduced time to problem resolution
- Advanced warning of emerging problems
- Save money on costly downtime
- Priority response vs. non-contractual clients
- Lower hourly service rates
- Reduced or eliminated travel charges and travel times

An IT Partner not Provider

Like all businesses your size, you depend on your network to perform at its peak. How often have you wanted to send an email only to find that the email server was slow or down? How frustrated were you when you found out that the backup you depended on wasn't running, and no one noticed until you needed to restore it? Wouldn't you like to know that you need more RAM or disk *before* it's an emergency upgrade?

In today's environment, you can't afford to let your information technology be a costly worry. A partnership with CDS, backed by our IT Vigilance or IT Vigilance+ program lets you tend to your business, while we tend to your network.

CDS's *IT Vigilance* programs address your needs by:

- Monitoring the critical health status of network devices and applications
- Remotely diagnosing problems before they occur
- Resolving the problem immediately (*Vigilance +*)

IT Vigilance programs are affordably priced for maximum value, based on the number and type of network servers and other devices to be monitored – and the amount of support time to be provided.

Have a Microsoft Small Business Server? CDS has a special "IT Vigilance SBS" program designed just for you!

What about your desktops? PC Vigilance offers a group of managed virus, spyware, spam and critical update protection services available for a few dollars a month!

Contact CDS today, and stop worrying about your network tomorrow.